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FILED/ACCEPTED

March 30, 2012

MAR 30 2012

**Federal Communications Commission
Office of the Secretary**

VIA HAND DELIVERY

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Re: Southern Communications Services, Inc., d/b/a SouthernLINC Wireless
47 C.F.R. § 54.313 – Eligible Telecommunications Carrier Report
WC Docket Nos. 09-197, 10-90
REDACTED FOR PUBLIC INSPECTION

Dear Ms. Dortch:

On behalf of Southern Communications Services, Inc., d/b/a SouthernLINC Wireless ("SouthernLINC Wireless"), enclosed please find an original and four (4) copies of a redacted version of SouthernLINC Wireless' 47 C.F.R. § 54.313 Annual Eligible Telecommunications Carrier Report ("Report") for filing in the above-referenced docket. A copy of the confidential version of the Report is being submitted under separate cover.

Please contact the undersigned at (202) 408-6458, if you have any questions regarding this filing. Also enclosed is a duplicate of this filing. Kindly date-stamp the duplicate and return it to the courier.

Respectfully submitted,



Todd D. Daubert
Counsel to Southern Communications Services,
Inc., d/b/a SouthernLINC Wireless

Enclosures

No. of Copies rec'd 0+4
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FILED/ACCEPTED

MAR 30 2012

Federal Communications Commission
Office of the Secretary



March 30, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, N.W., Room TW – A325
Washington, DC 20554

RE: Southern Communications Services, Inc., d/b/a SouthernLINC Wireless
47 C.F.R. § 54.313 Progress Report - CC Docket No. 09-197, and
WC Docket No. 10-90

Dear Ms. Dortch:

Southern Communications Services, Inc., d/b/a SouthernLINC Wireless ("SouthernLINC Wireless") hereby submits its Progress Report in accordance with Section 54.313 of the FCC's Rules, 47 C.F.R. § 54.313. On August 1, 2008, SouthernLINC Wireless' designation by the FCC as an eligible telecommunications carrier ("ETC") in certain wire centers in the State of Alabama became effective. On November 18, 2008, SouthernLINC Wireless was designated by the Georgia Public Service Commission as an eligible telecommunications carrier ("ETC") in certain wire centers in the State of Georgia.

This Progress Report covers the period January 1, 2011, through December 31, 2011.

- (1) Five Year Plan – §54.313(a)(1): The progress report on SouthernLINC Wireless' Five (5) Year Service Quality Improvement Plan pursuant to § 54.202(a) is attached hereto as Attachment 1.
- (2) Service Outages – §54.313(a)(2): SouthernLINC Wireless experienced service outages, as that term is defined in 47 C.F.R. § 4.5, of 30 minutes or greater in duration in the service areas in which has been designated an ETC. Each of these outages was reported in the FCC's Network Outage Reporting System in accordance with applicable rules. Information on these outages is attached hereto as Attachment 2.
- (3) Service Requests – §54.313(a)(3): SouthernLINC Wireless did not received any requests for service from potential customers within any of the service areas in which it is designated an ETC that it could not fulfill.

Michael D. Rosenthal
Director
Legal and External Affairs

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- (4) Service Complaints – §54.313(a)(4): SouthernLINC Wireless received complaints from customers, which represents per 1,000 handsets.


The certifications required by § 54.313(a)(5) and § 54.313(a)(6) are attached hereto as Attachment 3.

Pursuant to § 54.313(a)(7): Attachment 4 is a copy of SouthernLINC Wireless' brochure for the Lifeline program offered in the states of Alabama and Georgia, the states in which SouthernLINC Wireless is designated as an ETC. SouthernLINC Wireless will provide supplemental information on its price offerings pursuant to subsequent guidance from the Federal Communications Commission's Wireless Competition Bureau.

Pursuant to § 54.313(a)(8): Southern Communications Services, Inc. does business as SouthernLINC Wireless. Southern Communications Services, Inc. is a wholly owned subsidiary of The Southern Company, an electric utility holding company. Southern Communications Services, Inc. has one subsidiary; Southern Telecommunications, Inc. Southern Communications Services, Inc. is the only entity eligible to receive support from the Universal Service Fund. The Study Area Codes for Southern Communications Services Inc. are 259010 and 229006 for Alabama and Georgia, respectively.

Please contact the undersigned at (678) 443-1541 if you have any questions or need additional information.

Respectfully submitted,



Michael D. Rosenthal
Director, Legal & External Affairs
SouthernLINC Wireless

**Southern Communications Services, Inc.,
d/b/a SouthernLINC Wireless**

March 30, 2012 § 54.313 Progress Report

**Southern Communications Services, Inc., d/b/a SouthernLINC Wireless
Five (5) Year Service Improvement Plan**

Attachment 1

REDACTED

REDACTED FOR PUBLIC INSPECTION

**Southern Communications Services, Inc.,
d/b/a SouthernLINC Wireless**

March 30, 2012 § 54.313 Progress Report

**Southern Communications Services, Inc., d/b/a SouthernLINC Wireless
Outage Report**

Attachment 2

REDACTED

REDACTED FOR PUBLIC INSPECTION

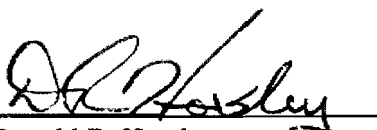
Attachment 3

**Southern Communications Services, Inc., d/b/a SouthernLINC Wireless
Certifications Required by 47 C.F.R. §54.313 - CC Docket No. 09-197**

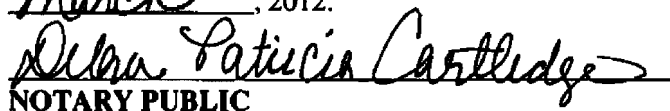
This certification is submitted on behalf of Southern Communications Services, Inc., d/b/a SouthernLINC Wireless ("SouthernLINC Wireless") in accordance with 47 C.F.R. § 54.313. On behalf of SouthernLINC Wireless (Study Area Codes 259010 and 229006), I, Donald R. Horsley, hereby certify that SouthernLINC Wireless:

- is in compliance with applicable service quality standards and consumer protection rules;
- is capable of functioning in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2);

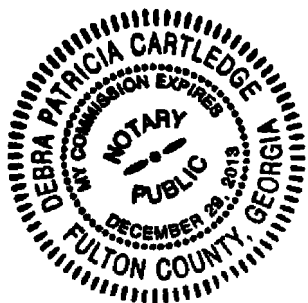
I certify under penalty of perjury that the foregoing is true and correct. Executed on March 26, 2012.


Donald R. Horsley
President & CEO, Southern Communications Services, Inc.
d/b/a SouthernLINC Wireless

SUBSCRIBED, SWORN TO AND ACKNOWLEDGED before me this 26 day of March, 2012.


NOTARY PUBLIC

My Commission Expires: 12-29-2013



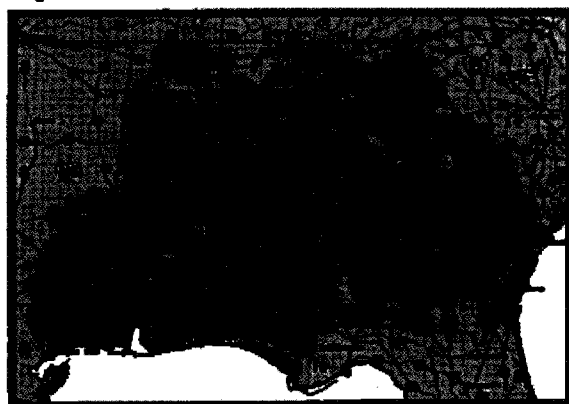
Attachment 4

Lifeline Program Marketing Brochure



Coverage from your backyard to the big city.

Regional Service Area



Across Georgia, Alabama, into southeast Mississippi, and even northwest Florida, SouthernLINC Wireless coverage extends where you need it most. So wherever you live, we're right in your backyard.

-  Regional Service Area
-  No Coverage

 **SouthernLINC**
Wireless

A Southern Company

southernlinc.com | 1-866-480-LINC

Within a wireless coverage area, several factors may affect or interfere with your service, such as: network changes, traffic volume, service outages, obstructions, your equipment, weather and other conditions. Coverage may not be available everywhere.

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SCS-6378-7/11

THE LIFELINE CALL MANAGER PLAN

A wireless plan for Alabama and Georgia residents who qualify as low income households.



 **SouthernLINC**
Wireless

A Southern Company

NOW EVERYONE CAN AFFORD A GREAT CELLULAR PLAN

With Lifeline Call Manager, you always know exactly what your cellular bill will be. By giving you a limit on the amount of airtime you can use, you won't have to worry about overage charges, and that can help you manage your budget. The Lifeline Call Manager plan gives you the freedom of wireless portability, 911 dialing and Push To Talk and cellular in one device throughout the SouthernLINC Wireless Regional Service Area.

Take advantage of these Lifeline Call Manager benefits:

- Cellular calling limit of 300 Anytime Cellular Minutes every month prevents overage charges on your bill.
- Unlimited* Push To Talk 2-way radio operates anytime across the SouthernLINC Wireless Regional Service Area, even after you have used all your Anytime Cellular Minutes.
- Anytime Cellular Minutes will be refreshed at the start of each billing period. Additional airtime may not be added to an account.
- Anytime Cellular Minutes can only be replenished at the start of a billing period – no mid-period replenishment available.
- Service may be terminated at any time if bill is past due or with notice if eligibility criteria are not met.

Lifeline Call Manager Plan <small>(Service agreement required)</small>	
FEATURES	Unlimited* Push To Talk
	300 Anytime Cellular Minutes
	Unlimited* Push To Talk 2-way radio
	300 Anytime Cellular Minutes
	Unlimited* Push To Talk 2-way radio
	300 Anytime Cellular Minutes

*Subject to permissible usage allowances, see southernlinc.com/promodelails.

Roaming outside the SouthernLINC Wireless Regional Service Area, voice mail, data plans, access to downloads and other features and services are not available with this plan. Taxes and surcharges are additional.

Qualifying consumers must (1) meet the eligibility criteria for participation in the Lifeline and Link Up program, (2) discontinue Lifeline with any other provider, and (3) immediately notify SouthernLINC Wireless if they cease to meet the eligibility criteria. One Lifeline Call Manager service plan per address, and consumer must be a resident of the state in which the consumer is applying for the Lifeline service.

Qualification Requirements <small>Residents must participate in one or more of the following</small>	
Medicaid	Medicaid
Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps)	Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps)
Supplemental Security Income (SSI)	Supplemental Security Income (SSI)
Federal Public Housing Assistance or Section 8	Federal Public Housing Assistance or Section 8
Low-Income Home Energy Assistance Program (LIHEAP)	Low-Income Home Energy Assistance Program (LIHEAP)
National School Lunch Program's Free Lunch Program (NSLP)	Temporary Assistance for Needy Families (TANF)
Temporary Assistance for Needy Families (TANF)	Local electric or gas company's Senior Citizen Low Income Discount Program
Bureau of Indian Affairs Programs (Tribal TANF, Head Start, NSLP)	
Household Income at or below 135% of the federal poverty guidelines	

Georgia customers may file a complaint concerning the Lifeline Call Manager plan with the Georgia Public Service Commission's Consumer Affairs Department by calling 404-656-4501 or going online to www.pec.state.ga.us.